

REAL VISION - REAL STORIES

I Didn't Know RVI Could Do That?!

The Problem

The inefficiencies of paper are obvious. It slows work down, wastes too much space, is challenging to archive, and is exposed to disasters and security risks. Digitized documents are much easier to find, share, protect, and manage, which results in greater productivity. Borden did not need an explanation of the many benefits of Going Paperless!

What was needed was an automated approach to handle their **annual inbound volume of over two million Proof of Delivery (POD) documents**. The manual process of keying index values and line item data from these inbound PODs into their systems has become a huge data-entry burden that is both error-prone and time-consuming. It was time for an **advanced capture solution**, and fortunately, RVI had an answer.



RVI running on an IBM Power i provides us with rock solid stability and maximum security for all our documents and data. RVI was easy to install, simple to use, and its support team is as reliable as our IBM i server.

Walter Fears, Senior Developer Analyst

The Borden Difference

Since 1857, Borden has been making delicious and nutritious dairy products and has grown to become one of the most recognized brands in the industry. In the 1930's, publicized price wars with local farmers caused larger dairy processors to be portrayed unfavorably. The character Elsie was created to give the brand a more family-friendly image along with an advertising campaign focusing on clean operations and nutritious foods targeted at family physicians. The strategy was an overwhelming success, and Elsie has evolved into an American icon that can be found in the dairy aisle of your favorite grocery store.

Borden Dairy is headquartered in Dallas, TX and operates 12 processing plants and nearly 100 distribution centers in the Midwest, Southern, and Southeastern regions of the US. Their many dairy products are rich with flavor, enjoyed by millions, trusted by families, and recommended by doctors to help you grow healthy and strong. They call it **The Borden Difference** which they are proud to deliver every day!

Real Vision Imaging (RVI) - Going Paperless on the IBM i

Borden has relied on IBM Rochester technology for the past 30 years. While users still favor the simplicity of customized green-screen applications, some departments are moving towards a more graphical and modernized look. From an IT perspective, stability and security are still premium requirements, which is why RVI for the IBM i was selected over the numerous solutions available in an industry dominated by Windows solutions. RVI was developed by a company that really knows and understands the IBM i.



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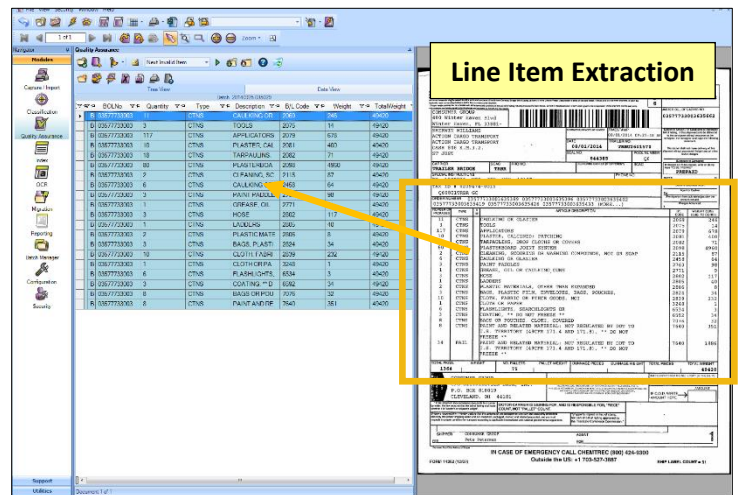
It was easy to integrate RVI with Borden's core applications along with the flexible user interface options available. In addition to capturing scanned documents, RVI is equipped with a full-featured spool file component, along with several easy ways to import non-paper documents such as spreadsheets or PDFs. RVI also provided the security, workflow, management, and audit controls that were all very important requirements for Borden's paperless initiative.

Seasoned veterans remember the days when boxes of paperwork were stored in warehouses and trailers and how difficult it was to track down key documents when needed. Today, very little output is printed as documents can be easily retrieved and emailed with just a few keystrokes.

PSIGEN - Turning Documents Into Information

Borden utilizes technology for the heavy lifting. Beyond just digitizing documents, the goal is to extract information from their inbound PODs and then automate the data-entry of RVI index values and details for their line-of-business applications. RVI provides interfaces for several **advanced OCR capture solutions** and recommended PSIGEN for this requirement.

PSIGEN provides a smart capture tool which can recognize forms and extract index values for an image DB. But the **Line Item Extraction** feature will elevate productivity to another level by pulling detailed information from the PODs for automated data-entry into their core business applications. Manual keystrokes will be eliminated, accuracy rates will improve, and order corrections and shipping delays will be minimized. Borden is currently testing this capability for implementation.



RVI - Helping Customers Go Paperless for Thirty Years!

RVI is offered as a native IBM i or Windows system or as a hosted cloud solution. RVI offers comprehensive features for your most advanced needs along with cost-effective pricing for the best value you will find. With RVI, it's never complicated or expensive and our installers will bring your Paperless Journey to life.

"We designed RVI to transform your business and make your life better. We continue to develop RVI for the future. If you can dream it, we can build it! RVI just works...put us to the test!"



Monty Chicola, President
Real Vision Software, Inc.

- *Thirty years of product excellence*
- *IBM i, Windows or Cloud options*
- *OneLook user interface (browser)*
- *No charge mobile apps are included*
- *Pay one price for unlimited users*
- *No add-on modules or user charges*
- *Annual support includes updates*

Call our specialists to discuss your project or schedule an RVI demo.
318-449-4579 rvooffice@realvisionsoftware.com